





- 1.5. Maximizing our interpersonal relationship with others
- 1.6. Removing emotional and mental blind spots

## 2. Day Two

### **Developing Decision Making Skills**

- 2.1. Using your left brain & right brain to make decisions
- 2.2. Split brain theory for developing effective problem solving skills
- 2.3. Developing openness to new ideas in making decisions
- 2.4. Promoting idea mobility in teams
- 2.5. Understanding the creative solving process in individuals and teams
- 2.6. IDEAL problem solving approach

## 3. Day Three

### **Applying Effective Decision Making Skills in the Workplace**

- 3.1. Encouraging creative problem solving for continuous improvement
- 3.2. Removing blocks to creative problem solving
- 3.3. Convergent versus Divergent Thinking
- 3.4. Divergent Thinking Skills for solving problems
- 3.5. Using SCAMPER techniques to approach problem solving
- 3.6. Applying SCAMPER techniques to make effective decisions

## 4. Day Four

### **Overcoming Mental Blocks to Decision Making**

- 4.1. Challenging self-imposed assumptions
- 4.2. Metaphorical thinking
- 4.3. Increasing new ideas
- 4.4. Getting people behind your ideas
- 4.5. Evaluating new ideas
- 4.6. Creative leadership

## 5. Day Five

### **Effective Leadership to Develop Dynamic Problem Solving in the Team**

- 5.1. Ensuring alignment with corporate mission
- 5.2. Encouraging self-initiated activity
- 5.3. Endorsing Unofficial activity
- 5.4. Enhancing Serendipity
- 5.5. Importance of appreciating diverse stimuli
- 5.6. Practicing within-company communication for problem solving
- 5.7. Developing a personal action plan